

Item Number	Item 3 – Paper 1
Title of Paper	General Progress Report
Decision or Information	For information
Date of Meeting	12 th October 2020
Presented by	CPO
Attachments	Appendix A – Board Response to HMICFRS Appendix B – Website mock ups

Summary

This paper provides the Board with a summary of general activity relating to the Board and Fire Standards. It includes information on:

- Memorandum of Understanding (FSB and HMICFRS) joint statement
- Board's response to the HMICFRS letter – Annual Assessment of fire and rescue services
- Website developments

Memorandum of Understanding between FSB and HMICFS

A joint press statement will shortly be issued approved by the Chairs announcing the Memorandum of Understanding (MoU), which will be published on the respective websites together with the MoU.

FSB Chair's letter to Sir Tom

The Board will find a copy of the letter sent by the Chair to Sir Tom (**Appendix A**) which updates him on the Board's progress in developing Standards.

Website developments

Website designers have started work on the design of that part of the website which will host the standards, as illustrated in **Appendix B**. The Board is asked to comment on the design.

28 September 2020

Sir Tom Windsor
Her Majesty's Chief Inspector of Fire and Rescue Services
6th Floor
Globe House
89 Eccleston Square
London
SW1V 1PN

Dear Sir Tom,

RE: HM Chief Inspectors Annual Assessment of Fire and Rescue Authorities in England

Thank you for including me among the recipients of your letter of the 27th July. The Fire Standards Board discussed your letter at its September meeting, which was the Board's earliest opportunity. Therefore, I apologise for the late arrival of our response.

The Board agreed that it could not directly answer the questions laid out in your letter which were directed towards the services themselves. However, the Board did feel that it would be appropriate for reference to the Board and the Fire Standards to be made in the section of your report that talks about the future of fire and rescue services.

With that in mind, this letter encapsulates the progress made by the Board in the last year, and importantly updates you on the Fire Standards that will be published soon. We believe the Fire Standards will have a positive impact on both the performance and professionalism of fire and rescue services in England.

Over the past twelve months the Board has established itself, determined how it will operate and how the Fire Standards will be developed to ensure consistency across the full suite of Fire Standards. The Board's aim is for all Fire Standards to be clear and easily understandable by all audiences.

We expect to have seven Fire Standards approved and published by the end of the financial year. These initial Fire Standards address some of the key improvement areas identified by the Inspectorate which in turn echo the improvement themes and priorities identified by the National Fire Chiefs Council (NFCC). They also represent a response in part to the recommendations contained in the Grenfell Tower Inquiry phase one report.

The Board's intention is for the Fire Standards listed below to drive improvement in key areas of fire and rescue operations. They are:

- Risk management planning – to bring about greater consistency in approach when services prepare and publish their integrated risk management plans (IRMP);
- Leadership – to clarify what a well led service should look like and how services should develop leaders of the future;
- Ethical behaviour – underpinned by the introduction of a Code of Ethics for fire and rescue services (England);
- Operational response - to improve levels of implementation of National Operational Guidance (NOG) and National Operational Learning (NOL), covering three aspects –
 - Operational preparedness
 - Operational competence
 - Operational learning
- Emergency response driving - linked to legislation being introduced by the Department of Transport to bring about a minimum standard in training of emergency response drivers;
- Fire Protection – to clarify expectations of services delivery of fire protection activities and help embed already developed competency standards; and
- Fire Prevention – to help bring consistency in the delivery of prevention interventions across the country including robust evaluation of those activities.

A second group of Fire Standards is currently being scoped with work starting on those in the early part of 2021 and delivery phased during 2021 and into 2022.

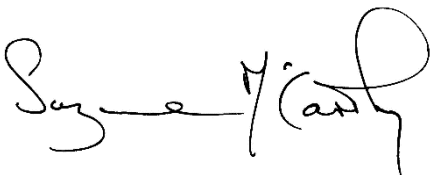
The Board recognise that it may take time for these to become fully embedded. To that end there is continuing work with NFCC to look at how implementation can be best supported

All of these Fire Standards have a role in developing and enhancing the professionalism of the service and driving improvements communities expect.

I am pleased and excited by the progress we are making, and I hope you will consider commenting about our work in your annual assessment.

If you would like any further detail, please do contact me via the NFCC Central Programme Office.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Suzanne McCarthy'. The signature is fluid and cursive, with a large loop at the end of the last name.

Suzanne McCarthy
Chair - Fire Standards Board

Contact:
contact@firestandards.org

ITEM 3 – APPENDIX B

LIST OF STANDARDS

Home / Fire Standards

FIRE STANDARDS

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◆ TITLE OF STANDARD

◆ BUSINESS AREA/CAPABILITY

Community Risk Management Planning

▶ Desired Outcome

Community Risk Programme

Operational Competence

▶ Desired Outcome

Service Delivery - Response

Operational Learning

▶ Desired Outcome

Service Delivery - Response

Operational Preparedness

▶ Desired Outcome

Service Delivery - Response

SEARCH STANDARDS

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◆ TITLE OF STANDARD	◆ BUSINESS AREA/CAPABILITY
Community Risk Management Planning ▶ Desired Outcome	Community Risk Programme
Operational Competence ▶ Desired Outcome	Service Delivery - Response
Operational Learning ▶ Desired Outcome	Service Delivery - Response
Operational Preparedness ▼ Desired Outcome A fire and rescue service that is prepared for responding to emergencies, as identified through its risk management planning. Operational preparedness includes having in place: <ul style="list-style-type: none"> · Competent operational and fire control personnel · Appropriate resources, vehicles, equipment and systems · Comprehensive operational policies, procedures and training Operational preparedness includes being able to safely and effectively respond to emergencies, whether: <ul style="list-style-type: none"> · As a single service · Working with other local or regional fire and rescue services · Working with the National Resilience capabilities · Working in a multi-agency structure 	Service Delivery - Response

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SERVICE DELIVERY ▶ RESPONSE

OPERATIONAL PREPAREDNESS

DESIRED OUTCOME

A fire and rescue service that is prepared for responding to emergencies, as identified through its risk management planning. Operational preparedness includes having in place:

- Competent operational and fire control personnel
- Appropriate resources, vehicles, equipment and systems
- Comprehensive operational policies, procedures and training

Operational preparedness includes being able to safely and effectively respond to emergencies, whether:

- As a single service
- Working with other local or regional fire and rescue services
- Working with the National Resilience capabilities
- Working in a multi-agency structure

Date of approval: ??/??/??
 Date of Issue: ??/??/??
 Review Date: ??/??/??
 Reference Number: XXXXXXXX

▶ WHAT IS REQUIRED TO MEET THE FIRE STANDARD

▶ LEGAL REQUIREMENTS OR MANDATORY DUTIES

▶ EXPECTED BENEFITS OF ACHIEVING THE FIRE STANDARD

▶ LINKED QUALIFICATIONS, ACCREDITATIONS OR FIRE STANDARDS

▶ GUIDANCE AND SUPPORTING INFORMATION

Note: Please contact the Fire Standards team within the NFCC CPO for any queries or support with regards to the use or completion of this template contact@firestandards.org.uk

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▶ WHAT IS REQUIRED TO MEET THE FIRE STANDARD

▶ LEGAL REQUIREMENTS OR MANDATORY DUTIES

▼ EXPECTED BENEFITS OF ACHIEVING THE FIRE STANDARD

Expected benefits of achieving this Fire Standard include:

- Accurate risk assessments to protect fire and rescue service employees and the community, backed by national expertise
- Simplification of developing policies and procedures, by aligning local hazards and control measures with the National Operational Guidance
- The ability for those outside the service, including coroners or those responsible for matters such as public inquiries, to recognise and acknowledge that the service has a sound body of intelligence and good practice on which its activities are based
- For inspectorates, including Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services and the Health and Safety Executive, to be able to base their expectations of the operational preparedness of the service on:
 - o Adherence to the legislative requirements for operational preparedness
 - o How comprehensively the National Operational Guidance has been considered and applied
- Achievement of occupational competence, that is the ability to consistently achieve the stated outcome of workplace performance; competence and training policies should be established for the roles of all employees and, where applicable, they should be based on the National Operational Guidance

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CLICK YOUR DESIRED CATEGORY TO FIND OUT MORE

STRATEGIC

CULTURAL

ENABLING

SERVICE DELIVERY

Double border boxes indicate areas included in phase one plan

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STRATEGIC	CULTURAL	ENABLING	SERVICE DELIVERY
PREVENTION	PROTECTION	RESPONSE	RESILIENCE

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STRATEGIC	CULTURAL	ENABLING	SERVICE DELIVERY
PREVENTION	PROTECTION	RESPONSE	RESILIENCE

Home Safety Checks

Youth Work

Fire Setters

Road Safety

Water Safety

Safeguarding

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STRATEGIC	CULTURAL	ENABLING	SERVICE DELIVERY
PREVENTION	PROTECTION	RESPONSE	RESILIENCE
<ul style="list-style-type: none"> Home Safety Checks Youth Work Fire Setters Road Safety Water Safety Safeguarding 	<ul style="list-style-type: none"> Fire Engineering Enforcement Building Regulations & Planning Consultations Automatic Fire Alarms (AFA) 		

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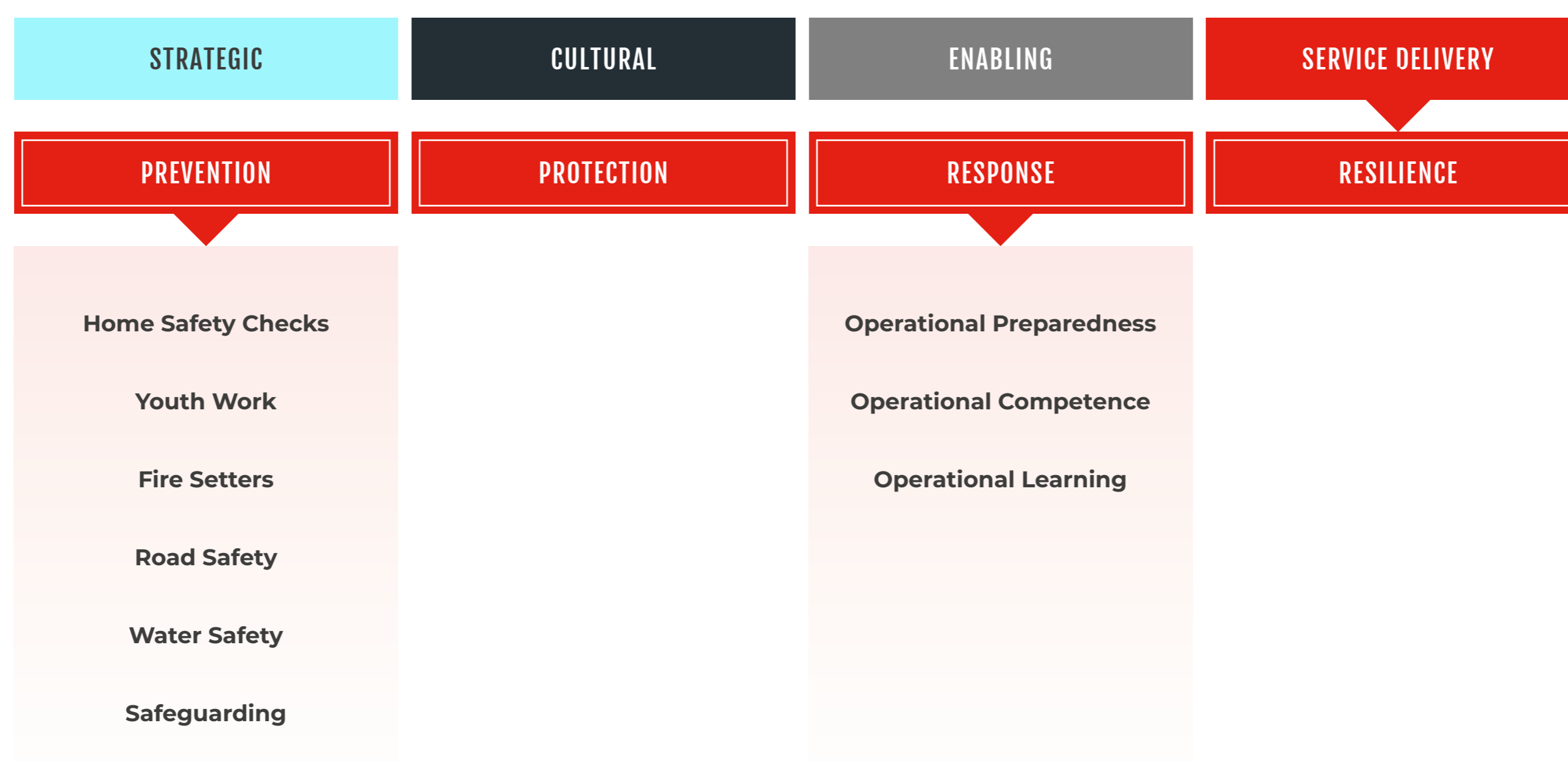
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CLICK YOUR DESIRED CATEGORY TO FIND OUT MORE

STRATEGIC	CULTURAL	ENABLING	SERVICE DELIVERY
ETHICS, BEHAVIOURS & VALUES*	EQUALITY, DIVERSITY & INCLUSION*	LEADERSHIP*	ENGAGEMENT & CONSULTATION
HEALTH & WELLBEING*	ENVIRONMENT & SUSTAINABILITY	COLLABORATION & STRATEGIC PARTNERSHIPS	

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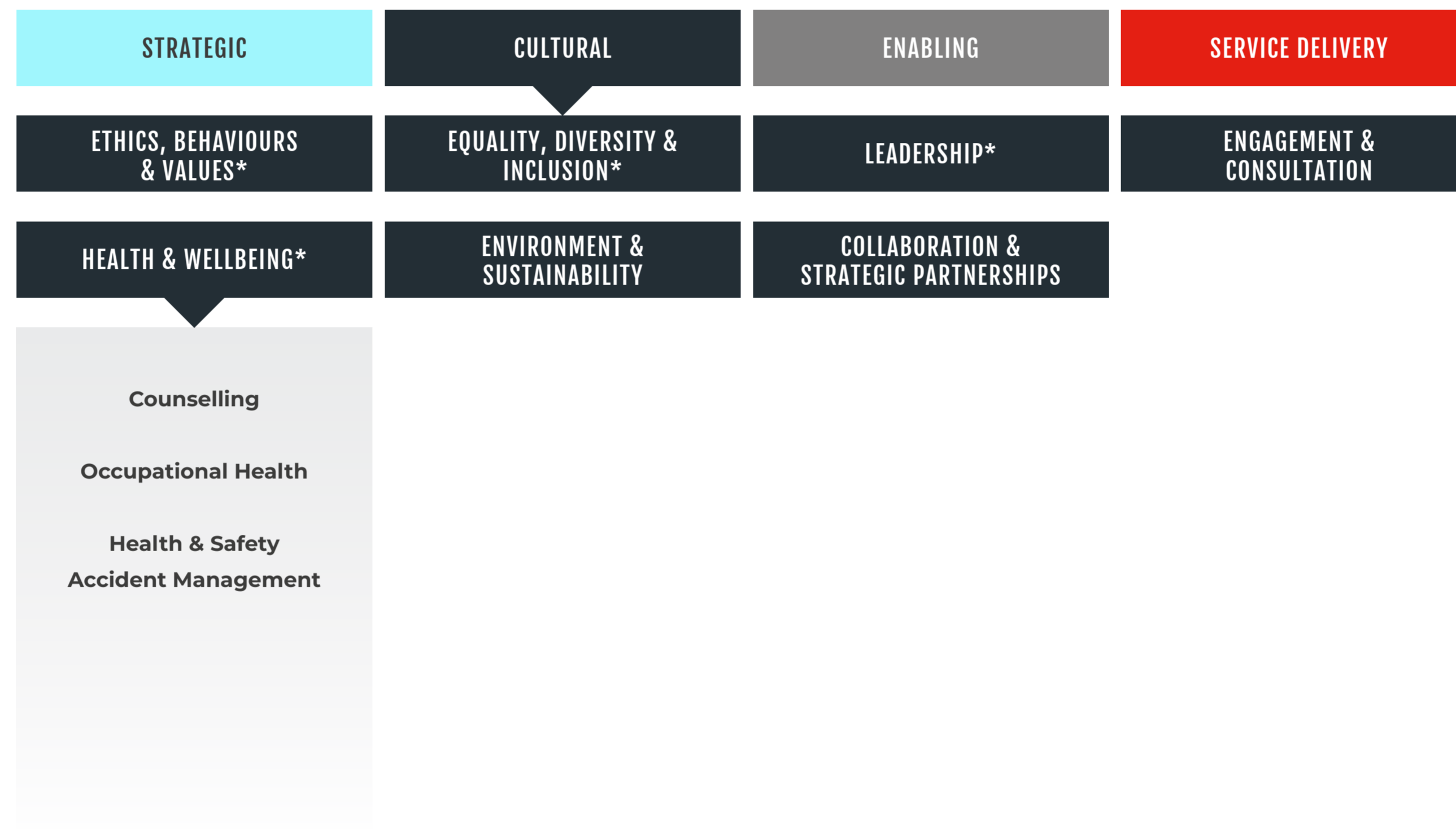
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